

Terms and Conditions

Welcome to DRI-Benelux !

By accessing or using our website, you agree to comply with and be bound by the following terms and conditions. Please read these terms carefully before using our website.

1. Acceptance of Terms

By accessing or using this website, you agree to be bound by these terms and conditions. If you do not agree with any part of these terms, you may not use the website.

2. Use of the Website

You agree to use this website for lawful purposes only and in a manner that does not infringe on the rights of, or restrict or inhibit the use or enjoyment of this site by any third party.

3. Intellectual Property

All content on this website, unless otherwise stated, is the property of DRI-Benelux and is protected by copyright and other intellectual property laws. You may not reproduce, distribute, or otherwise use any content without the express written permission of DRI-Benelux.

4. Links to Other Websites

Our website may contain links to third-party websites. These links are provided for your convenience only. We do not endorse or control these third-party websites and are not responsible for their content or practices.

5. Disclaimer

The information on this website is provided "as is" without any representations or warranties, express or implied. DRI-Benelux makes no representations or warranties in relation to this website or the information and materials provided on this website.

6. Limitation of Liability

To the fullest extent permitted by applicable law, DRI-Benelux shall not be liable for any indirect, incidental, special, consequential, or punitive damages, or any loss of profits or revenues.

7. Changes to Terms and Conditions

DRI-Benelux reserves the right to modify these terms and conditions at any time. By continuing to use this website after changes are posted, you accept the changes.

8. Governing Law

These terms and conditions are governed by and construed in accordance with the laws of The Netherlands.



9. Payment

Payment for courses must be completed prior to the commencement of the course, unless otherwise specified by the students company policies. While we understand that certain company policies may require a different payment timeline, we recommend adhering to the standard payment terms of 30 days as suggested by DRI-Benelux. If a payment term is agreed to be for example 60 days DRI-Benelux expect that payment is done on the 60 day term and not later. In the event that a registered student is unable to attend a scheduled course, we are open to discussing alternative course dates. Similarly, if unforeseen circumstances prevent DRI-Benelux from conducting the course, we will collaborate to establish a new date. Please note that payment made for courses is non-refundable, and there is no reimbursement in such cases. We appreciate your understanding and cooperation in these matters.

The costs of transferring the course fees internationally are borne by the student or the company where the course is offered or the representative organization on behalf of the student or the company. These costs are never charged to DRI-Benelux.

Fees include: Instruction and/or Qualifying Exam, course attendance certificate, and coffee/tea breaks, light snacks. Accommodation, food and travel costs are not covered and remain under the responsibility of the candidate(s).

Course materials: course materials: DRII USA will send a mail with instructions to download the course materials from the "MyDRII" portal of the website. It is the participant choice to print a hardcopy. DRI-Benelux can facilitate this at a copy-shop. (costs will be appr. \leq 40,00 per course) **Certification fee:** the course fee does not include the certification fee. On request the costs for this certification can be added to the course fee.

Creditcard payment: costs of creditcard payments (appr. 3%) are not included.

Payment for courses is required in advance of the course start date, and we appreciate your prompt payment to ensure your enrollment. In the unfortunate event of unforeseen circumstances, such as disruptive situations, illness etc, that may impact your ability to attend the course, please contact us immediately. We understand that certain situations are beyond your control, and we are committed to working with you to find a suitable resolution. In such cases, we encourage open communication to discuss alternative arrangements, including the possibility of rescheduling the course for a later date. However, please note that payments made are generally non-refundable, and any changes to the payment or attendance schedule will be subject to mutual agreement. If you find yourself in a situation where you need assistance, please reach out to us and we will do our best to support you during challenging times.

We appreciate your understanding and cooperation in these matters. If you have any questions or concerns regarding payment, please contact us at <u>info@dri-benelux.com</u>.

If you have any questions or concerns about these terms and conditions, please contact us at info@dri-benelux.com.

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